

To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com>

Subject: 471 Application ID <form identifier: Telephone> -PR Case ID#<ca se#119287>

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Funding Yr: 5

Billed Entity: North American Family Institute

Block 5 Item 23 on page 1: Columns A and B were left blank.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 119287.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,

Nathan Littlejohn Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100 Fax: (888) 276-8736

TRANSMISSION OK

TXZRX NO

0175

CONNECTION TEL

18882768736

SUBADDRESS

CONNECTION ID

04/19 14:48

ST. TIME USAGE T PGS. SENT

01'08 3

RESULT

OK



### **Facsimile Cover Sheet**

To: Nathan Littlejohn

Company: SLD

**Phone:** 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

**Fax:** 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/19/02

No. of pages

including cover page: 3

Comments:

Re: case #119287



April 19, 2002

Re: Case Number 119287

ADMINISTRATIVE OFFICES: 10 Harbor Street Danvers, MA 01923 Tel: (978) 774-0774 Main Fax: (978) 774-8369 Alternate Fax: (978) 774-2262 TTY: (978) 762-6314

Dear Mr. Littlejohn,

Form Identifiers: Telephone
 Block 5 Item 23 on page 1: Column A & B have been corrected. Please refer to the
 attachment.

If you have any questions please feel free to contact.

Sincerely,

|            | y Number:<br>act Person                          | 227033<br>: Louisa Loke                               |   |   |  | Applicants<br>Phone Nur                          | Form Identifie<br>nber:                 | Telephone<br>(978) 774-07   | 74   |  |                                      |
|------------|--|---|---|---|--|--|---|---|--|--|--------------------------------------|
|            | ······································           |   | t Funding   | g Req   | uest(s)  |  |   |   | Block 5, pag   | ge _1  | of _12                               |
| escutstata | sassos successi etapitaavata                     |   |   | 1000-00-00-00-00  | er the completed pa  |  |   | all processed corr  | ectly. ———   | and the state of t | J                                    |
| 11         | Category   | of Service (only O                                    | NE category should be                                     | e checked)  | pe assigned b  | 15 Contra<br>"MTM" if m                          | ct Number (if avaionth-to-month service | ailable; use "T" if tariffed<br>s as described in instruc                         | tions)   |  | MTM                                  |
|            |  | Application Nu  |   |   |  | 17 Allowa  | ble Vendor Se                           | per (e.g., billed telephor<br>lection/Contract                                    |  |  | 8-521-1622<br>12/13/2001             |
| 13         |  | rvice Provider  |   |   |  | 18 Contra  | ct Award Date                           |   |  | 7.4.00   |                                      |
|            | Identificatio                                    | n Number (9 digit:                                    | s)  |   | 143001192  |  | e Start Date (mm                        | n/dd/yyyy)<br>/dd/yyyy) (use only fo  | r "T" or "NATNA" co  | 7/1/20   | 6/30/2003                            |
| 1.4        | 0  | ovider Name   |   | AT&T  |  |  | ct Expiration D                         |   | I 1 DI IVITIVI SE  | ivices)  | 0/30/2003                            |
| 21         | Descriptic<br>This Servi                         | n of  | this description  | with an At  | iption of the service<br>tachment #, and no                          | te number ir                                     |   |   | osts, plus any i   | relevant bra   | ind names. Label                     |
| 22         | Entity/Ent<br>Receiving                          | ities<br>This Service:                                | this service :  |   | ecific (provided to c  |  |   |   |  |  | om Block 4 receiving                 |
| 23         | Calculatio                                       |   | ecurring Char   | aes   |  | l No   | n-Recurring (                           | Charges   |  | Total Cha  | arges                                |
|            | A  | В   | C   | D   | E  | F  | G                                       | Н   | l  | J  | K                                    |
| (total     | nly \$ charges<br>I amount per<br>h for service) | How much of the \$<br>amount in (A) is<br>ineligible? | Eligible monthly<br>pre-discount<br>amount<br>(A minus B) | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (on-<br>time) \$ chargi | the \$ amount in                        | Annual eligible pre-<br>discount \$ amount<br>for one-time charges<br>(F minus G) | Total program<br>year pre-discount<br>\$ amount<br>(E + H) |  | Funding Commitment \$ Request (Ix J) |
|            | 15.25  | 0   | 15.25   | 12  | 183  |  |   | 0   | 183  | 89%  | \$ 162.87                            |



To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com>

Subject: 471 Application ID <form identifier: long distance> -PR Case ID #<case#119289>

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Funding Yr: 5

Billed Entity: North American Family Institute

Block 5 Item 23 on page 1: Columns A and B were left blank.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 119289.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,

Nathan Littlejohn Client Service Bureau/Problem Resolution Schools and Libraries Division

Help Line: (888) 203-8100 Fax: (888) 276-8736

TRANSMISSION OK

TX/RX\_NO

0176

CONNECTION

CONNECTION TEL SUBADDRESS 18882768736

CONNECTION ID

ST. TIME

04/19 15:01

USAGE T PGS. SENT 01'08

RESULT

OK



## **Facsimile Cover Sheet**

To: Nathan Littlejohn

Company: SLD

**Phone:** 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

**Fax:** 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/19/02

No. of pages

including cover page: 3

#### Comments:

Re: case #119289



April 19, 2002

Re: Case Number 119289

ADMINISTRATIVE OFFICES: 10 Harbor Street Danvers, MA 01923

Tel: (978) 774-0774 Main Fax: (978) 774-8369 Alternate Fax: (978) 774-2262

TTY: (978) 762-6314

Dear Mr. Littlejohn,

Form Identifiers: Long Distance
 Block 5 Item 23 on page 1: Column A & B have been corrected. Please refer to the attachment.

If you have any questions please feel free to contact me.

Sincerely,

| •                      |                        | 227033<br>: Louisa Loke                               |                    |   |   | Applicants F<br>Phone Num                          | orm Identifie<br>per:                        |   | long distance<br>(978) 774-07 |               |                                     |
|------------------------|------------------------|---|--------------------|---|---|--|--|---|-------------------------------|---------------|-------------------------------------|
|                        |                        | Discount  |                    | -   |   |  |  |   | Block 5, pag                  | ge _1         | of _3                               |
| Make as<br>FRN #       |                        |   | e as necessary,    |   | er the completed pa<br>ne assigned b  |  |  | all processed corr  | rectly. ————                  |               |                                     |
|                        | - ,                    | of Service (only Onunications Service                 | T .                |   | atornal Connections   | "M™M" if mor                                       | th-to-month service:                         | adable; use "T" if tariffed<br>s as described in Instruc                          | tions)                        |               | MTM                                 |
|                        |                        | Application Nur                                       |                    |   |   | 17 Allowab   | le Vendor Sel                                | per (e.g., billed telephor<br>ection/Contract                                     |                               |               | 8-521-1622<br>12/13/2001            |
| 13 S                   | PIN - Se               | rvice Provider  |                    |   |   | ·····  | : Award Date                                 | mm/aa/yyyy)   |                               |               |                                     |
| lde                    | entificatio            | n Number (9 digits                                    | s)                 |   | 143001192   | 19a Service  | 19a Service Start Date (mm/dd/yyyy) 7/1/2002 |   |                               |               |                                     |
|                        |                        |   |                    |   |   | 19b Service  | End Date (mm                                 | /dd/yyyy) (use only fo  | or "T" or "MTM" se            | rvices)       | 6/30/2003                           |
| 14 Se                  | ervice Pı              | rovider Name  |                    | AT&T  |   | 20 Contrac   | Expiration D                                 | ate (mm/dd/yyyy)  |                               |               |                                     |
|                        | escriptic<br>his Servi | on of   | this description   | with an At  | iption of the service<br>tachment #, and no                                   | te number in s                                     |  |   | osts, plus any i              | relevant bra  | and names. Label                    |
|                        | ntity/Ent<br>eceiving  | This Service:   | this service       |   | ecific (provided to c   |  |  |   |                               | ne entity fro | om Block 4 receiving                |
| 23 Ca                  | alculatio              |   | acurring Char      | 2000  |   | l Non  | -Recurring C                                 | harnee  | 1                             | Total Cha     | arnes                               |
|                        | 4                      | В   | ecurring Char<br>C | ges<br>D  | E   | F  | G  | H   | 1                             | J             | K                                   |
| Monthly 9<br>(total am |                        | How much of the \$<br>amount in (A) is<br>ineligible? |                    | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$<br>amount for eligible<br>recurring charges<br>(C x D) | Annual non-<br>recurring (one-<br>time) \$ charges | the \$ amount in                             | Annual eligible pre-<br>discount \$ amount<br>for one-time charges<br>(F minus G) | ,                             |               | Funding Commitment \$ Request (IxJ) |
| 4,                     | 161.75                 | -   | 4,161.75           | 12  | 49,941.04   |  |  | 0   | 49,941.04                     | 89%           | 44,447.53                           |



To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com>

Subject: 471 Application ID <form identifier: Wireless> -PR Case ID#<cas e#119290>

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Funding Yr: 5

Billed Entity: North American Family Institute

Block 5 Item 23 on page 2: Columns A and B were left blank.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 119290.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,

Nathan Littlejohn Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100 Fax: (888) 276-8736

\*\*\*\*\*\*\*\*\*\*\*\*\*\* \*\*\* TX REPORT \*\*\* \*\*\*\*\*\*\*\*\*\*\*\*\*\*

TRANSMISSION OK

TX/RX NO

0177

CONNECTION TEL

18882768736

SUBADDRESS CONNECTION ID

04/19 15:10

ST. TIME USAGE T

01'08

PGS. SENT

3

RESULT

OK



### **Facsimile Cover Sheet**

To: Nathan Littlejohn

Company: SLD

**Phone:** 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

Fax: 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/19/02

No. of pages

including cover page: 3

**Comments:** 

Re: case #119290



April 19, 2002

Re: Case Number 119290

ADMINISTRATIVE OFFICES: 10 Harbor Street Danvers, MA 01923 Tel: (978) 774-0774 Main Fax: (978) 774-8369 Alternate Fax: (978) 774-2262 TTY: (978) 762-6314

Dear Mr. Littlejohn,

• Form Identifiers: Wireless Block 5 Item 23 on page 2: Column A & B have been corrected. Please refer to the attachment.

If you have any questions please feel free to contact me.

Sincerely,

| -                    | Number:                            |   |   |  |   | Applicants F                   |  | er:  | Wireless                           | 74           |                                    |    |
|----------------------|------------------------------------|---|---|--|---|--------------------------------|--|--|------------------------------------|--------------|------------------------------------|----|
| ontac                | x Persor                           | n: Louisa Loke                                    |   |  |   | Phone Numl                     | per:   |  | (978) 774-07                       | 74           |                                    |    |
| nstruc               | tions: Us                          | •   | age for <b>EACH</b> se                                    | ervice (Fur                                  | uest(s) nding Request Num per the completed p                           | •                              | •  | _  | Block 5, pa                        | ge _2        | of _13                             |    |
| RN i                 | #                                  |   |   | (to l  | oe assigned b   | y <mark>adminis</mark> t       | rator)   |  |                                    |              |                                    |    |
|                      |                                    | of Service (only C                                | - ,   |  | nternal Connections   | "MTM" if mon                   | th-to-month service                                | allable, use "T" if tariffed<br>is as described in Instruc                 | ctions)                            |              | MTM                                |    |
|                      | · Telecomin                        | munication 3 Scrytec                              | O Theorner Acc  | .653 🔾 1,                                    | TREITING CONTINUES  |                                |  | ber (e.g., billed telepho  |                                    | <u> </u>     | 5210369-4                          |    |
|                      |                                    | Application Nu                                    | mber (15 digits)  | 6  | <b>81020000377</b> 973  |                                |  | lection/Contract   | Date (mm/dd/yy)                    | /y)<br>      | 12/13/2001                         |    |
| 13 S                 | 3PIN - Se                          | rvice Provider                                    |   |  |   | 18 Contract                    | Award Date   | (mm/dd/yyyy)   |                                    |              |                                    |    |
| ld                   | lentificatio                       | n Number (9 digit                                 | s)  |  | 143018525   | 19a Service                    | Start Date (mr                                     | 7/1/20   | /2002                              |              |                                    |    |
|                      |                                    |   |   |  |   | 19b Service I                  | E <b>nd Date</b> (mm                               | /dd/yyyy) (use only fo   | or "T" or "MTM" se                 | ervices)     | 6/30/2003                          |    |
| 14 s                 | ervice Pr                          | rovider Name                                      | ,   | Arch Wire                                    | less  | 20 Contract                    | Expiration D                                       | ate (mm/dd/yyyy)   |                                    |              |                                    |    |
| 21                   | escriptio<br>his Servi             |   |   | with an At                                   | iption of the service<br>tachment #, and no                             |                                |  |  | osts, plus any                     | relevant bra | and names. Label                   |    |
|                      | intity/Enti<br>leceiving           | ities<br>This Service:                            | this service  | :  | ecific (provided to c<br>by all entities on a l                         |                                | ,  |  | •                                  | •            | om Block 4 receivir                | ıg |
| 23 C                 | alculatio                          |   |   |  |   |                                |  |  |                                    |              |                                    |    |
|                      | •                                  |   | ecurring Char   | T  | E   | Non-<br>F                      | Recurring 0  |  | <u> </u>                           | Total Ch     |                                    |    |
| Monthly<br>(total an | A \$ charges mount per or service) | B How much of the \$ amount in (A) is ineligible? | Eligible monthly<br>pre-discount<br>amount<br>(A minus B) | # of months service provided in program year | E. Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (one- | G  How much of the \$ amount in (F) is ineligible? | H Annual eligible pre- discount \$ amount for one-time charges (F minus G) | Total program<br>year pre-discount |              | K Funding Commitmen Request (Ix J) | ÷  |
|                      | 714.08                             | 0   | 714.08  | 12   | 8569  |                                |  | 0  | 8569                               | 89%          | \$ 7,626.4                         | 1  |



SLD Problem Resolution <SLDProblemResoluti on@ncs.com> To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com>

Subject: FY 5 471//Form Identifiers: Internet & Network (please reply)

04/12/2002 08:52 PM

Louisa Loke,

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Form Identifiers: Internet & Network

On ALL of your block 5's you have reported the contract expiration date as 06/30/2002. This makes your contract expiration date before the Service Start Date. Please look over your Block 5's and make the appropriate corrections.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 118394 &118470.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you, Heidi Collins Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100

Fax: (888) 276-8736

## Schools and Libraries Division Client Service Bureau

Help Line: (888) 203-8100 Fax: (888) 276-8736

E-Mail: sldproblemresolution@ncs.com

# Fax

|        | Louisa Loke                                   |
|--------|---|
| Fax:   | 1-978-774-8369                                |
| Phone: | 1-978-774-0774                                |
| Re:    | Form 471 Form Identifier: Internnet & Network |

Louisa Laka

From: Heidi Collins

Pages: 1
Date: 04/15/2002

☐ Urgent! ☐ For Review ☐ Please Comment ● Please Reply! ☐ Please Recycle

Louisa Loke,

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Form Identifiers: Internet & Network

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Thank you, Heidi Collins Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100 Fax: (888) 276-8736

TX REPORT \*\*\* \*\*\*\*\*\*\*\*\*\*

TRANSMISSION OK

TX/RX NO

CONNECTION TEL

**SUBADDRESS** 

CONNECTION ID

ST. TIME USAGE T

PGS. SENT RESULT

0174

18882768736

04/19 14:12

02'09

5 OK



### **Facsimile Cover Sheet**

To: Heidi Collins

Company: SLD

Phone: 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

Fax: 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/19/02

No. of pages

including cover page: 5

Comments:

Re: case #118470 & 118394



April 19, 2002

Re: Case Number 118470 & 118394

ADMINISTRATIVE OFFICES: 10 Harbor Street Danvers, MA 01923 Tel: (978) 774-0774 Main Fax: (978) 774-8369 Alternate Fax: (978) 774-2262 TTY: (978) 762-6314

Dear Ms. Collins,

- Form Identifiers: Internet
   Block 5, Item 20 Contract Expiration Date has been corrected. Please refer to the attachment.
- Form Identifiers: Internal Block 5, Item 20 Contract Expiration Date has been corrected. Please refer to the attachment.

If you have any questions please feel free to contact.

Sincerely,

| Entity Number:  |   |   |   |  | Applicants Form Identifier: Internet         |                              |  |  |              |                                      |
|---|---|---|---|--|--|------------------------------|--|--|--------------|--------------------------------------|
| Contact Persor  | : Louisa Loke   |   |   |  | Phone Numb                                   | er:                          |  | (978) 774-077  | 74           |                                      |
| instructions: Us  |   | age for <b>EACH</b> se                                    | rvice (Fun<br>and numb                                      | uest(s) ding Request Number the completed pa                         | iges to assure                               | that they are                | sting discounts.   | Block 5, pag   | je _1        | of _2                                |
|   | of Service (only Onunications Service                 | - ·   |   | toward Compositions  | "MTM" if mont                                | h-to-month services          | ailable; use "T" if tariffed s<br>s as described in Instruct | ions)  | /07          | N/A                                  |
|   |   |   |   |  |  |                              | per (e.g., billed telephon                                   |  |              | 8) 774-0774                          |
| 12 Form 470   | Application Nur                                       | mber (15 digits)  | 6810200   |  | 72777  |                              |  |  |              | 12/13/2001                           |
| 13 SPIN - Se  | rvice Provider  | · · · · · · · · · · · · · · · · · · ·                     |   | 143001123  | 18 Contract                                  | Award Date (                 |  | 1/16/20  | 02           |                                      |
| Identificatio   | n Number (9 digit:                                    | s)  |   |  | 19a Service Start Date (mm/dd/yyyy) 7/1/2002 |                              |  |  |              |                                      |
|   |   |   |   |  | 19b Service E                                | nd Date (mm                  | /dd/yyyy) (use only fo                                       | r "T" or "MTM" se  | rvices)      |                                      |
| 14 Service Pr   | ovider Name   | WorldCo   | om Comm   | unications   | 20 Contract                                  | Expiration D                 | ate (mm/dd/yyyy)   |  | 6/30/20      | 03                                   |
| 21 Description This Servi                                     | on of<br>ice:   |   | with an At  | iption of the service<br>tachment #, and no                          |  |                              |  | osts, plus any r   | relevant bra | nd names. Label                      |
|   | This Service:   | this service :  | :   | ecific (provided to c  |  | -                            |  |  | ·            | m Block 4 receiving                  |
| 23 Calculation  |   |   |   |  | l  | D                            | Na   |  | T-4-1 OL     |                                      |
| A   | В   | ecurring Char<br>C  | ges<br>D  | E  | F ROW  | Recurring C                  | narges<br>H  | I  | Total Cha    | arges<br>K                           |
| Monthly \$ charges<br>(total amount per<br>month for service) | How much of the \$<br>amount in (A) is<br>ineligible? | Eligible monthly<br>pre-discount<br>amount<br>(A minus B) | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (one-               | How much of the \$ amount in | Annual eligible pre-   | Total program<br>year pre-discount<br>\$ amount<br>(E + H) | % discount   | Funding Commitment \$ Request (Ix J) |
| 32,582.10   | -   | 32,582.10   | 12  | 390,985.20   | 0  | 0                            | 0  | 390,985.20   | 89%          | \$ 347,976.83                        |

| Entity Number:                          | 227033                          |                                       |   |   | Applicants F   | orm Identifie                           | r:  | Internet                                  |                                       |                         |  |
|---|---------------------------------|---------------------------------------|---|---|--|---|---|---|---------------------------------------|-------------------------|--|
| Contact Persor                          | n: Louisa Loke                  |                                       |   |   | Phone Numb   | er:                                     |   | (978) <u>7</u> 74-077                     | 74                                    |                         |  |
| Instructions: Us<br>Make as many c      |                                 | age for <b>EACH</b> se                | ervice (Fun<br>and numb                             | iding Request Numl<br>er the completed pa           | ages to assure   | that they are                           | sting discounts.  | Block 5, pag                              | je _2                                 | of _2                   |  |
| FRN #                                   |                                 |                                       |   | e assigned b  | 400000000000000000000000000000000000000  | 000000000000000000000000000000000000000 | illable; use "T" if tariffed                              | CARTICAC                                  |                                       |                         |  |
| · -                                     | of Service (only O              | • .                                   |   |   |  | ,                                       | s as described in Instruct                                | •   |                                       | N/A                     |  |
| O Telecomr                              | nunications Service             | <ul><li>Internet Acc</li></ul>        | ess O Ir  | nternal Connections                                 | 16 Billing Account Number (e.g., billed telephone number) (978) 774-0  |   |   |   |                                       | 8) 774-0774             |  |
| 12 Form 470                             | Application Nu                  | mber (15 digits)                      |   |   |  |   | ection/Contract   | Date (mm/dd/yyy                           | y)                                    |                         |  |
|   | rvice Provider                  |                                       | 6810200   |   | (based on Form 4   |   |   | 4/40/05                                   | 12/13/2001                            |                         |  |
|   | on Number (9 digit:             | e)                                    |   | 143001157   | 18 Contract  |   |   |   | 1/16/20                               |                         |  |
| identineude                             | in real liber (5 digits         | -,                                    |   |   | 19a Service Start Date (mm/dd/yyyy) 7/1/2002  19b Service End Date (mm/dd/yyyy) (use only for "T" or "MTM" services) |   |   |   |                                       |                         |  |
|   |                                 | <del></del>                           |   |   |  |   |   | r "T" or "MTM" se                         | · · · · · · · · · · · · · · · · · · · |                         |  |
| 14 Service P                            | rovider Name                    | ·                                     | Qwest   |   | 20 Contract  | Expiration D                            | ate (mm/dd/yyyy)  | ···                                       | 6/30/20                               | 003                     |  |
| 21 Description This Servi               |                                 |                                       | with an At  | iption of the service<br>tachment #, and no         |  |   |   | osts, plus any r                          | elevant bra                           | ınd names. Label        |  |
| 22<br>Entity/Ent<br>Receiving           | This Service:                   | this service :                        | ·   | ecific (provided to c                               |  | ·                                       | ,   | •   | ne entity fro                         | om Block 4 receiving    |  |
| 23 Calculation                          |                                 |                                       |   | , <u></u> ,   |  |   |   |   |                                       |                         |  |
|   |                                 | curring Char                          |   |   |  | Recurring C                             |   |   | Total Cha                             |                         |  |
| A Monthly \$ charges                    | B How much of the \$            | C<br>Eligible monthly                 | <b>D</b><br># of                                    | E Annual pre-discount \$                            | F<br>Annual non-   | G<br>How much of                        | HI<br>Annual eligible pre-                                | I<br>Total program                        | J<br>% discount                       | K Funding Commitment \$ |  |
| (total amount per<br>month for service) | amount in (A) is<br>ineligible? | pre-discount<br>amount<br>(A minus B) | months<br>service<br>provided in<br>program<br>year | amount for eligible<br>recurring charges<br>(C x D) | recurring (one-  | the \$ amount in                        | discount \$ amount<br>for one-time charges<br>(F minus G) | year pre-discount<br>\$ amount<br>(E + H) |                                       | Request (IxJ)           |  |
| 2,395.60                                | -                               | 2,395.60                              | 12  | 28,747.20   | 0  | 0                                       | 0   | 28,747.20                                 | 90%                                   | \$ 25,872.48            |  |

| •      | / Number:<br>act Person   | 227033<br>:: Louisa Loke                              |   |   |  | Applicants Form Identifier: Network Phone Number: (978) 774-0774   |   |   |  |           |                                      |
|--------|---|---|---|---|--|--|---|---|--|-----------|--------------------------------------|
| Instru | ictions: Us<br>as many co   |   | ige for <b>EACH</b> se                                    | rvice (Fun<br>and numb                                      | uest(s) ding Request Number the completed pa                         | iges to assure   | that they are a                                       | sting discounts.  | Block 5, pag   | je _x     | of_x                                 |
|        |   | of Service (only Onunications Service                 |   | checked)  | 000000000000000000000000000000000000000                              | 15 Contract<br>"MTM" if mont   | Number (if ava<br>h-to-month services                 | ilable; use "T" if tariffed :<br>s as described in Instruct<br>Der (e.g., billed telephon | ions)  | (97       | N/A<br>8) 774-0774                   |
| 13     | SPIN - Se   | Application Numeroider                                |   | 6810200   | 1  | 18 Contract Award Date (mm/dd/yyyy) 1/16/2002  |   |   |  |           | 12/13/2001<br>102                    |
|        |   |   |   | ofit Techn  | ologies  | 19a Service Start Date (mm/dd/yyyy) 7/1/2002  19b Service End Date (mm/dd/yyyy) (use only for "T" or "MTM" services)  20 Contract Expiration Date (mm/dd/yyyy) 6/30/2003 |   |   |  |           |                                      |
| 21     | You MUST attach a description of the service, including a breakdown of components and costs, plus any relevant brand names. Label |   |   |   |  |  |   |   |  |           |                                      |
|        | Entity/Ent<br>Receiving   | This Service:   | this service :  |   | ecific (provided to c  |  | •   | ·   |  | -         | m Block 4 receiving                  |
| 23     | Calculatio  |   | ecurring Char   | ges   |  | Non-   | Recurring C   | harges  |  | Total Cha | arges                                |
|        | A   | В   | С   | D   | E  | F  | G   | H   | I  | J         | K                                    |
| (total | ly \$ charges<br>amount per<br>i for service)   | How much of the \$<br>amount in (A) is<br>ineligible? | Eligible monthly<br>pre-discount<br>amount<br>(A minus B) | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (one-<br>time) \$ charges   | How much of<br>the \$ amount in<br>(F) is ineligible? | Annual eligible pre-<br>discount \$ amount<br>for one-time charges<br>(F minus G)         | Total program<br>year pre-discount<br>\$ amount<br>(E + H) |           | Funding Commitment \$ Request (Ix J) |
|        | 0   | 0   | 0   | 0   | 0  | 940212   | 22189   | 918023  | 918023   | 90%       | \$ 826,220.70                        |



"Littlejohn, Nathan" <LittNa@ncs.com> 04/22/2002 11:11 AM To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com>

Subject: 471 Application ID <form identifier: Telephone> -PR Case ID#<ca se#119287>

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Funding Yr: 5
Billed Entity: North American Family Institute

Block 5 Items 13 and 14 on page 6: The service provider name listed (NAFHO) does not match what is in our database for the SPIN (143XXXXXX) listed. Please check with your service provider for the correct name and/or number.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 119287.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,

Nathan Littlejohn Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100 Fax: (888) 276-8736

TRANSMISSION OK

TX/RX NO

CONNECTION TEL SUBADDRESS CONNECTION ID

ST. TIME USAGE T

PGS. SENT RESULT 0250

18882768736

04/29 13:40

01'09 3

ΟK



### **Facsimile Cover Sheet**

To: Nathan Littlejohn

Company: SLD

Phone: 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

**Fax:** 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/29/02

No. of pages

including cover page: 3

Comments:

Re: case #119287



April 29, 2002

ADMINISTRATIVE OFFICES: 10 Harbor Street Danvers, MA 01923 Tel: (978) 774-0774 Main Fax: (978) 774-8369 Alternate Fax: (978) 774-2262 TTY: (978) 762-6314

Case # 119287

Funding Yr: 5

Billed Entity: North American Family Institute

Form Identifiers: Telephone

KARL KILL

Dear Mr. Littlejohn,

I have made correction on Block 5 Items 13 and 14 on page 6. Please refer to the attachment.

If you have any questions please feel free to contact me at 974-774-0774.

Sincerely.

| Entity Number:<br>Contact Persor                              | 227033<br>n: Louisa Loke                        |   |   |  | Applicants Form Identifier: Telephone  Phone Number: (978) 774-0774 |  |   |                                    |               |   |  |
|---|---|---|---|--|---|--|---|------------------------------------|---------------|---|--|
| Instructions: Us  |   | ige for EACH sei  | rvice (Fundand numbe  | uest(s)  ding Request Number the completed page  be assigned by      | ges to assure t   | nat they are all   |   | Block 5, pag                       | ge _6         | of _12                                    |  |
| ,   | of Service (only 0)                             | = -   |   | nternal Connections  | "MTM" if mont   | n-to-month services  | llable; use "T" if tariffed s<br>as described in Instructi                        | ons)                               |               | MTM                                       |  |
| -   | <u> </u>  |   |   |  |   | 16 Billing Account Number (e.g., billed telephone number)  OS10  Allowable Vendor Selection/Contract Date (mm/dd/yyyy) |   |                                    |               |   |  |
| 12 Form 470   | Application Nur                                 | ilber (15 digits)   | 6   | 81020000377973   | (based on Form  | 170 filing)  |   |                                    |               | 12/13/2001                                |  |
| 13 SPIN - Se  | rvice Provider                                  |   |   |  | 18 Contract   | Award Date (   |   |                                    |               |   |  |
| Identificatio   | on Number (9 digi                               | ts)   |   | 143666666  | 19a Service   | 19a Service Start Date (mm/dd/yyyy) 7/1  |   |                                    |               |   |  |
|   |   |   |   | ·  | 19b Service I   | nd Date (mm/   | dd/yyyy) (use only f  | or "T" or "MTM" s                  | ervices)      | 6/30/2003                                 |  |
| 14 Service Pi   | ovider Name                                     | SL  | D Interim   | Spin   | 20 Contract   | Expiration Da  | ate (mm/dd/yyyy)  |                                    |               |   |  |
| Description This Servi  |   |   | an Attachi  | ption of the service,<br>ment #, and note nu                         |   |  |   | sts, plus any rel                  | evant brand   | I names. Label this                       |  |
| 22<br>Entity/Ent<br>Receiving                                 | This Service:                                   | this service  | :   | pecific (provided to<br>by all entities on a B                       |   | ·  |   |                                    | e entity from | n Block 4 receiving                       |  |
| 23 Calculatio   |   | Oh - m  |   |  | l Nam   | D  | \h  | ı                                  | Takal Chi     |   |  |
| Λ   | В   | ecurring Char   | yes<br>D  | E  | F   | Recurring C  | H H   | 1                                  | Total Cha     | K K                                       |  |
| Monthly \$ charges<br>(total amount per<br>month for service) | How much of the \$ amount in (A) is ineligible? | Eligible monthly<br>pre-discount<br>amount<br>(A minus B) | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (one-<br>time) \$ charges                  | How much of the \$ amount in   | Annual eligible pre-<br>discount \$ amount<br>for one-time charges<br>(F minus G) | Total program<br>year pre-discount | % discount    | Funding Commitment \$<br>Request<br>(IxJ) |  |
| 50.17   | 0   | 50.17   | 12  | 602.00   | · · · · · · · · · · · · · · · · · · ·                               |  | 0   | 602.00                             | 89%           | \$ 535.78                                 |  |



"Littlejohn, Nathan" <LittNa@ncs.com> 04/22/2002 11:11 AM To: "'Louisa\_Loke@nafi.com'" <Louisa\_Loke@nafi.com> cc:

Subject: 471 Application ID <form identifier: Wireless> -PR Case ID#<cas e#119290>

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

Funding Yr: 5

Billed Entity: North American Family Institute

Block 5 Items 13 and 14 on page 8: The service provider name listed (Message Center) does not match what is in our database for the SPIN (143XXXXXX) listed. Please check with your service provider for the correct name and/or number.

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 119290.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,

Nathan Littlejohn Client Service Bureau/Problem Resolution Schools and Libraries Division Help Line: (888) 203-8100

Fax: (888) 276-8736

TRANSMISSION OK

TX/RX NO

0249

CONNECTION TEL

SUBADDRESS

18882768736

CONNECTION ID ST. TIME

04/29 13:39

USAGE T

01.09

PGS. SENT

3

RESULT

OK



### **Facsimile Cover Sheet**

To: Nathan Littlejohn

Company: SLD

Phone: 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

Fax: 978-774-2262

E-Mail: Louisaloke@nafi.com

Date: 4/29/02

No. of pages

including cover page: 3

Comments:

Re: case #119290



April 29, 2002

ADMINISTRATIVE OFFICES:

10 Harbor Street Danvers, MA 01923 Tel: (978) 774-0774 Main Fax: (978) 774-8369

Alternate Fax: (978) 774-2262

TTY: (978) 762-6314

Case # 119290

Funding Yr: 5

Billed Entity: North American Family Institute

Form Identifiers: Wireless

Dear Mr. Littlejohn,

I have made correction on Block 5 Items 13 and 14 on page 8. Please refer to the attachment.

If you have any questions please feel free to contact me at 978-774-0774.

Sincerely.

| Entity                 | y Number                                   | : 227033  |  |   |  | Applicants F  | Form Identifie  | er:   | Wireless   |  |                                       |
|------------------------|--|---|--|---|--|---|---|---|--|--|---------------------------------------|
| Cont                   | act Perso                                  | n: Louisa Lok€                                  | 9  |   |  | Phone Num   | ber:  |   | (978) 774-07   | 74   |                                       |
| I <b>nstru</b><br>Make | as many c                                  | opies of this pag                               | age for <b>EACH</b> se<br>e as necessary,                | ervice (Fun<br>and numb                                     | quest(s)  Iding Request Number the completed pa  be assigned b       | iges to assure t  | that they are a                                       |   | Block 5, pa  | ge _8  | of_13                                 |
| 11                     | Category                                   | of Service (only C                              | NE category should be                                    | e checked)  | Internal Connections   | 15 Contract Number (if available; use "T" if tariffed services, "MTM" if month-to-month services as described in Instructions)  16 Billing Account Number (e.g., billed telephone number) |   |   |  |  | MTM<br>A4721                          |
| <u> </u>               |  | Application Nu                                  |  |   | 81020000377973   | 17 Allowab  | le Vendor Sel   | ection/Contract I   |  | ·)   | 12/13/2001                            |
| 13                     |  | ervice Provider<br>on Number (9 digi            | its)   |   | 143666666  | <del></del>   | t Award Date  |   |  | 7/1/20                                       | 02                                    |
|                        |  |   |  | ·   |  |   |   | /dd/yyyy) (use only f   | or "T" or "MTM" s  |  | 6/30/2003                             |
| 14                     | Service P                                  | rovider Name                                    | s  | LD Interin  | n Spin   | 20 Contract   | t Expiration D  | ate (mm/dd/yyyy)  |  |  |                                       |
|                        | Descriptic<br>This Servi                   |   | You MUST atta description with Attachment # 8            | an Attach   | iption of the service<br>ment #, and note nu                         | , including a br<br>imber in space<br>-   | eakdown of co<br>provided belo                        | imponents and co<br>w.  | sts, plus any re   | levant brand                                 | d names. Label this                   |
|                        | Entity/Ent<br>Receiving                    | ities<br>This Service:                          | this service   |   | specific (provided to<br>,<br>by all entities on a E                 |   | ·   |   |  | ·  | m Block 4 receiving                   |
| 23                     | Calculatio                                 |   | ecurring Char  | ges   |  | Non   | -Recurring (  | harges  | <br>   | Total Cha                                    | arges                                 |
|                        | A  | В   | C  | D   | Е  | ķ   | G   | 11  | J  | J  | K                                     |
| (total                 | y \$ charges<br>amount per<br>for service) | How much of the \$ amount in (A) is ineligible? | Eigible monthly<br>pre-discount<br>amount<br>(A minus B) | # of<br>months<br>service<br>provided in<br>program<br>year | Annual pre-discount \$ amount for eligible recurring charges (C x D) | Annual non-<br>recurring (one-<br>time) \$ charges  | How much of<br>the \$ amount in<br>(F) is ineligible? | Annual eligible pre-<br>discount \$ amount<br>for one-time charges<br>(F minus G) | Total program<br>year pre-discount<br>\$ amount<br>(E + H) | % discount<br>(from<br>Block 4<br>Worksheet) | Funding Commitment \$ Request ( x J ) |
|                        | 29.85                                      | 0   | 29.85  | 12  | 358.2  |   |   | 0   | 358.2  | 89%  | \$ 318.80                             |

#### Louisa Loke

From:

SLD Problem Resolution [SLDProblemResolution@ncs.com]

Sent:

Wednesday, April 24, 2002 8:25 PM

To:

'Louisa\_Loke@nafi.com'

Subject:

Fy 5 Form 471//Form Identifiers: Network & Internet

Louisa Loke,

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

As per our phone conversation:

To update the school's entity name(s) you will need to provide us with the following information:

School/Library/Entity full name <<...OLE\_Obj...>>
Entity Type (school, school district, library outlet, library system, consortium) <<...OLE\_Obj...>>
Sector Type (private, public) <<...OLE\_Obj...>>
Your name <<...OLE\_Obj...>>
Your phone number <<...OLE\_Obj...>>
Entity Phone Number <<...OLE\_Obj...>>
Fax number <<...OLE\_Obj...>>
Street Address (including county name) <<...OLE\_Obj...>>
Mailing Address (including county name) <<...OLE\_Obj...>>
Lowest to highest grade level (e.g. 7th to 12) <<...OLE\_Obj...>>
Known Entity number (if applicable)

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,
Heidi Collins
Client Service Bureau/Problem Resolution
Schools and Libraries Division
Help Line: (888) 203-8100
Fax: (888) 276-8736
E-Mail: sldproblemresolution@ncs.com

رياب بريو

TRANSMISSION OK

TX/RX NO
CONNECTION TEL
SUBADDRESS

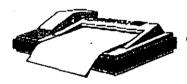
CONNECTION ID

ST. TIME USAGE T PGS. SENT RESULT 0229

18882768736

04/20 13:41

00'44 2 OK



### **Facsimile Cover Sheet**

To: Heidi Collins

Company: SLD

Phone: 888-203-8100

Fax: 888-276-8736

From: Louisa Loke

Company: NAFI

Phone: 978-774-0774 or 978-774-0775, ext. 192

Fax: 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 4/26/02

No. of pages

including cover page: 2

Comments:

Re: case #118470

### Schools and Libraries Division Client Service Bureau

Help Line: (888) 203-8100 Fax: (888) 276-8736

E-Mail: sldproblemresolution@ncs.com

To:

Louisa Loke

Fax:

1-978-774-8369

Phone:

1-978-774-0774

Re:

471 Form Identifiers: Network & Internet

From:

**Heidi Collins** 

Pages:

1

Date:

04/25/2002

☐ Urgent! ☐ For Review ☐ Please Comment • Please Reply!

☐ Please Recycle

#### Louisa Loke,

We are making this contact with you to obtain the necessary information to successfully data enter your Form 471 Services Ordered and Certification Form. Here is the information we need from you so that we may complete data entry of your application for E-Rate Discounts:

As per our phone conversation:

To update the school's entity name(s) you will need to provide us with the following information:

School/Library/Entity full name

Entity Type (school, school district, library outlet, library system, consortium)

Sector Type (private, public)

Your name

Your phone number

**Entity Phone Number** 

Fax number

Street Address (including county name)

Mailing Address (including county name)

Lowest to highest grade level (e.g. 7th to 12)

Known Entity number (if applicable) 🕒

Please make these corrections to your form and fax to my attention at 888-276-8736 or email the corrections to my attention at SLDProblemResolution@ncs.com. Please reference the application number or form identifier and your name in all correspondences. If you have any questions, please call me at 888-203-8100 and reference case number 118470.

We need to receive this information from you within 7 calendar days of this communication with you. If we do not receive the requested information from you within this time frame, your Form 471 application will be rejected and returned to you.

Thank you,
Heidi Collins
Client Service Bureau/Problem Resolution
Schools and Libraries Division
Help Line: (888) 203-8100
Fax: (888) 276-8736
E-Mail: sldproblemresolution@ncs.com



April 26, 2002

Re: Case Number 118470

Name of Billed Entity:

North American Family Institute

**Entity Number:** 

227033

Dear Ms. Collins,

Here is the information for DeFuniak Springs - Half Way House:

School/Library/Entity full name:

DeFuniak Springs - Half Way House

Entity Type:

School

Sector Type: My Name:

Private

My Phone Number:

Louisa Loke 978-774-0774

**Entity Phone Number:** 

850-892-8580

Fax Number:

850-892-8584

Street Address (with county name):

286 Gene Hurley Road

Defuniak Springs, FL 32433

ADMINISTRATIVE OFFICES:

Alternate Fax: (978) 774-2262 TTY: (978) 762-6314

10 Harbor Street

Danvers, MA 01923

Tel: (978) 774-0774 Main Fax: (978) 774-8369

County is Walton

Mailing Address (with county name):

286 Gene Hurley Road

Defuniak Springs, FL 32433

County is Walton

Lowest to highest-grade level:

8 to 12

Known Entity Number:

212539

Here is the information for Dodge/Bridge Crossing:

School/Library/Entity full name:

Dodge/Bridge Crossing

Entity Type:

School

Sector Type:

Private

My Name:

Louisa Loke

My Phone Number:

978-774-0774

**Entity Phone Number:** 

207-647-4404

Fax Number:

207-647-4170

Street Address (with county name):

11 Wayside Avenue

Bridgton, ME 04009

Mailing Address (with county name):

County is Cumberland

11 Wayside Avenue

Bridgton, ME 04009 County is Cumberland

Lowest to highest-grade level:

Kindergarten to 6

Known Entity Number:

221867

Please feel free to contact me if you have any questions.

### **USAC**

#### UNIVERSAL SERVICE ADMINISTRATIVE COMPANY

TO: LOUISA LOKE

YOUR FAX NUMBER: 978-774-8369

DATE: 05/06/02 PLEASE RESPOND BY: 05/13/02

ORGANIZATION: NORTH AMERICANFAMILY INST

PHONE NUMBER: 978-774-0775 X192

SUBJECT: 471 APPLICATION NUMBER: 330364

TOTAL NUMBER OF PAGES INCLUDING COVER 3

FROM: SHERRY A TABOR

MY FAX NUMBER: 973-884-8378

MY EMAIL ADDRESS:

STABOR@SL UNIVERSALSERVICE.ORG

MY PHONE NUMBER: 973-581-6748

#### PLEASE CALL TO CONFIRM THAT THIS FAX HAS BEEN RECEIVED

#### Privilege and Confidentially Notice

The information in this telecopy is intended for the named recipients only. It may contain information that is privileged, confidential or otherwise protected from disclosure. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on the contents of this telecopied material is strictly prohibited. If you have received the telecopy in error, please notify us by telephone immediately and mail the original to us at the address below. Thank you.

#### Time Sensitive - 7-Day Response Expected

It is important that we receive all of the information requested within 7 calendar days of the date of this memorandum so that we may complete our review of your Universal Service funding request(s).

#### Dear E-Rate Applicant:

In the course of reviewing your Funding Year 5 (2002-2003) Form(s) 471, we have determined that we require additional information to continue our review. The information is attached in my memo. We ask this information be faxed or sent (if mailed, preferably via overnight mail) to the fax # above, or the following address:

Attn: Sherry A. Tabor

Schools and Libraries Division

Service Review Team

80 South Jefferson Road

Whippany, New Jersey 07981

## USAC SCHOOLS & LIBRARIES DIVISION PROGRAM INTEGRITY ASSURANCE

May 7, 2002

North American Family Institute Application 330364

Attn: Louisa Loke

Dear Louisa,

This is a follow-up to our phone call today about this application. In order to complete the service portion of your application, the following items need additional information:

#### FRN 892617 Retro-Fit Inc.

- I will need to have the Net wiring for 26 sites broken out by school/site. I need to know the components of the wiring and also how many classrooms (K-12) are in each site.
- I need in more information on the switches and servers in 27 sites for \$254,385. I need to know the amount by school/site for the switches, along with the manufacturer, model numbers, quantity and cost. For the servers, I need to the amount per school/site along with how many servers, server use and components.
- I will also need to know the use of any file servers.

There is a Net install at 27 sites for \$382,401.

- Is this only on the wiring, switches and servers?
- Does this include installation of the virus protection and filtering? If so, what portion of the installation pertains to this?
- Please identify where the Network Hub is installed. If it is at your site, are there any K-12 classrooms?
- I will need the contract or quote with attachments that identify service details.

There are also 2 more questions that we have to ask every applicant. Is requesting Internal Connections.

• Does this application represent a re-file of Funding Year 4 fund requests? If so, what is the circumstance for the re-file?

• Are any entities in this application represented in any other application for the same services/products? If so, why?

Please answer these questions as quickly as possible since the completion date on this 5/13/02. I need this information by next Monday or we will have to process this application with the information we have at this time. Thank you for your assistance.

Sincerely,

Sherry a Tabar Sherry A. Tabor

Associate Manager

05/14/02 08:32 FAX 19787742262

NAFI/NFI DOWNSTAIRS

Ø 001

TRANSMISSION OK

TX/RX NO
CONNECTION TEL
SUBADDRESS

SUBADDRESS CONNECTION ID ST. TIME

USAGE T PGS. SENT RESULT 0474

19738848378

V05/14 08:27

04'40 13 OK



### **Facsimile Cover Sheet**

To: Sherry A. Tabor

Company: SLD

Phone: 973-581-6748

**Fax:** 973-884-8378

From: Louisa Loke

Company: NAFI

**Phone:** 978-774-0774 or 978-774-0775, ext. 192

**Fax:** 978-774-2262

E-Mail: Louisaloke@nafi.com

**Date:** 5/14/02

No. of pages

including cover page:

13

#### Comments:

Re: 471 Application Number: 330364

The North American Family Institute is pleased to provide the following information in response to your request dated May 7, 2002 for more information regarding our E-Rate application number 330364.

#### FRN 892617, Retrofit, Inc.

1) Attachment 1 shows the wiring cost per site and the number of classrooms. Because of the nature of our schools which are residential programs for students with emotional or juvenile justice problems we offer small group and individualized instruction. This instruction is provided in a flexible range of settings which include traditional classrooms, rooms used for individual instruction, and computer labs. The figures for classrooms in the attachment include these different room types.

The network wiring in this request is entirely category 5e data wiring.

2) The attachment also identifies whether each site gets a large or small server, depending on the size of the program. The servers are configured as follows:

Small Server (up to 15 students)

|   | 0,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |  |                                    |
|---|---|--|------------------------------------|
| 1 | Dell PowerEdge                          | PIII 933Mhz, 512MB RAM, 18GB SCSI Hard   | 15" Monitor, 20/40GB Internal DDS- |
|   | 1400SC                                  | Drive, Internal NIC, Windows 2000 Server | 4 Backup Drive, UPS (APC 700).     |
|   |   | w/ 5 CALs, 3 year same day (M-F) 4-hour  | Keyboard, Mouse                    |
|   |   | response warranty                        |                                    |
|   |   |  |                                    |

#### Large server (15 or more students)

| Dell PowerEdge<br>1400SC | PIII 1.13Ghz, 512MB RAM, 3x18GB SCSI<br>Hard Drives, RAID 5 (36GB useable),<br>Internal NIC, Windows 2000 Server w/ 5<br>CALs, 3 year same day (M-F) 4-hour | 15" Monitor, 20/40GB Internal DDS-: 4 Backup Drive, UPS (APC 700).<br>Keyboard, Mouse |
|--------------------------|---|---|
|                          | response warranty   | :   |

- 3) These servers are used as a DHCP Server, Domain Name Server, E-Mail Server and web server.
- 4) The net install item includes setup, configuration, testing and integration of the switches and servers provided.
- 5) It does not include anti-virus setup. The anti-virus purchase and installation is identified on the 471 worksheet as an ineligible cost component and is not included in the funding requested.
- 6) These networks are for Internet access only and as such there is no hub. All locations house student instruction.
- 7) Relevant portions of the RFP are attached describing the service details.

- 8) None of these items is duplication of a year 4 request.
- 9) None of the entities in this application are included in any other application for similar services or products.

#### Attachment 1

|       |                              |     |                    | Swit | ch Equipment | Server Size |      | Server   | Instructional |
|-------|------------------------------|-----|--------------------|------|--------------|-------------|------|----------|---------------|
| State | School                       | Wir | ing Cost           |      | Cost         | Required    | Hard | dware/OS | rooms         |
|       |                              |     |                    |      |              |             |      |          | <del>-</del>  |
| СТ    | Stepping Stone               | \$  | 11,453             | \$   |              | Large       | \$   | 5,450    | 8             |
| СТ    | Touchstone                   | \$  | 39,655             | \$   | 2,757        | Large       | \$   | 5,469    | 11            |
| FL    | DeFuniak Springs- Half Way H |     | 12,757             | \$   | 2,757        | Large       | \$   | 5,277    | 9             |
| FL    | Sawmill Academy              | \$  |                    | \$   |              | Large       | \$   | 5,469    | 11            |
| FL    | Hendry County                | \$  | 18,713             | \$   | 3,446        | Large       | \$   | 5,643    | 18            |
| FL    | Monticello                   | \$  | <u>-</u>           | \$   | 1,379        | Large       | \$   | 5,411    | 8             |
| MD    | TOYC                         | \$  | 20,509             | \$   | 5,514        | Large       | \$   | 5,257    | 19            |
| RI    | Ace                          | \$  | 10,784             | \$   | 2,068        | Large       | \$   | 5,488    | 12            |
| Rt    | Alternatives                 | \$  | 18,982             | \$   | 2,068        | Large       | \$   | 5,488    | 12            |
| MA    | Alliance House               | \$  | 9,898              | \$   | 2,068        | Large       | \$   | 5,431    | 9             |
| MA    | Chauncy Hall                 | \$  | 6,053              | \$   | 1,379        | Large       | \$   | 5,354    | 7             |
| MA    | CIP                          | \$  | 5,233              | \$   | 689          | Small       | \$   | 4,362    | 3             |
| MA    | North Crossing               | \$  | <del>2,425</del> . | \$   | 689          | Small       | \$_  | 4,324    | 1             |
| МА    | NE Diversion                 | \$  | 2,662              | \$   | 689          | Large       | \$   | 5,238    | 1             |
| MA    | Shelter Care                 | \$  | 9,963              | \$   | 2,068        | Large       | \$   | 5,508    | 9             |
| MA    | Positive Opportunity Program | \$  | 7,522              | \$   | 2,068        | Large       | \$   | 5,431    | 5             |
| VT    | Cornerstone                  | \$  | 5,362              | \$   | 1,379        | Large       | \$   | 5,334    | ε             |
| VT    | Turning Points               | \$  | 4,239              | \$   | 689          | Large       | \$   | 5,315    | 3             |
| VΤ    | Centerpoint                  | \$  | 11,367             | \$   | 2,068        | Large       | \$   | 5,508    | 15            |
| ME    | Dirigo                       | \$  | 6,442              | \$   |              | Small       | \$   | 4,420    | E             |
| ME    | Dodge/Bridge Crossing        | \$  | 21,725             | \$   | 2,757        | Large       | \$   | 5,508    | 4             |
| ME    | Stetson                      | \$  | 5,621              | \$   | 1,379        | Small       | \$   | 4,439    | 16            |
| ME    | Buxton                       | \$  | 9,509              | \$   | 2,068        | Small       | \$   | 5,450    | 10            |
| ME    | Sidney                       | \$  | 6,637              | \$   | 1,379        | Small       | \$   | 4,459    | 8             |
| NH    | Davenport                    | \$  | 5,902              | \$   | 1,379        | Large       | \$   | 5,334    | 6             |
| NH    | Midway Shelter               | \$  | 20,019             | \$   |              | Large       | \$   | 5,469    | 1             |
| ИН    | North Country Shelter        | \$  | 7,803              | \$   |              |             | \$   | 5,411    | 2             |

#### 11. NAFI Data Wiring System

#### Introduction

The purpose of this procurement is to provide each school building with a model installation in each of its instructional rooms according to the description of each room type below. Typical drawings of each room type are attached in Section?

#### Classroom

Each classroom shall be equipped with a one dual RJ-45 data outlet at the front of the room for the teacher workstation and a networked printer. In addition, one dual data outlet shall be installed along the corridor wall for student workstations.

#### Office

Each office shall be equipped with a two dual RJ-45 data outlets on opposite walls for administrative workstations and a networked printer.

#### Computer Lab

Each computer lab shall be equipped with 6 dual data outlets equally spaced around the perimeter of the room unless otherwise noted on building survey.

#### Student study rooms

Two dual data outlets shall be equipped in each identified student work area for student workstations.

#### General

This section describes the requirements for a comprehensive structured wiring infrastructure based on the EIA/TIA 568 specification. This section details the design requirements that pertain to the delivery of data communications within a specific building. Interconnection of buildings to the Internet is described in a separate section of this procurement. The arrangement of equipment and the configuration of the patch fields must take into account the eventual interconnection to the Internet.

All the required support items and hardware necessary to arrange the infrastructure and provide the Owner with clearly labeled and easily identified cross field patch fields in the wire closet locations is mandatory. The Offeror must ensure the accessibility of each distribution frame and that the Owner's assigned personnel can easily identify and patch voice or data services to any room receptacle.